



Exhibit B

STATE OF WASHINGTON

**WORKFORCE TRAINING AND EDUCATION COORDINATING BOARD**

128 - 10th Avenue S.W., P.O. Box 43105, Olympia, WA 98504-3105

Phone: (360) 753-5662, Fax (360) 586-5862; Email: wtceb@wtb.wa.gov

October 5, 2001

Bente K. Stangeland-Mullally  
1837 Broadmoore Drive East  
Seattle, Washington 98112

Dear Ms. Stangeland-Mullally:

The Workforce Training and Education Coordinating Board regulates private vocational schools in the state of Washington. The recent letters you and other former students of Court Reporting Institute sent to Attorney General Christine Gregoire and Governor Locke were forwarded to us for response.

The concerns raised in your letters first came to our attention in 1999 when a complaint was filed by Blair Mitchell, a former student of Court Reporting Institute. The agency conducted an investigation at that time and determined that the school did mislead students with regard to the amount of time it could take them to complete the court reporting program. The school was instructed to institute safeguards to ensure that potential students receive accurate information about how rigorous the program is and how difficult it is to complete the evening program in the allotted amount of time.

The agency will review Court Reporting Institute's current advertising and admissions practices to insure that they have adhered to the requirements we imposed upon them. We will take appropriate steps against Court Reporting Institute should the review determine that further action is warranted.

Additionally, we will inform the U.S. Department of Education, which administers the federal student financial aid program, of your concerns as they relate to the amount of financial aid received by Court Reporting Institute.

Thank you for taking the time to advise us of your concerns.

Sincerely,

Walter S. Wong, Administrator  
Program Management Team

cc: The Honorable Gary Locke, Governor, Washington State  
Christine Gregoire, Attorney General, Washington  
The Honorable Patty Murray, United States Senator  
The Honorable Maria Cantwell, United States Senator  
The Honorable Jim McDermott, United States Representative  
The Honorable Pat Thibodeau, Washington State Senator  
The Honorable Frank Chopp, Washington State Representative  
The Honorable Edward Murray, Washington State Representative  
Ellen O'Brien Saunders, Executive Director, Workforce Training and Education  
Coordinating Board