

This will save you time, money, and a lot of frustration!!!

If you are currently attending school and are unhappy with the education you are or have been receiving, or you know of someone that attended school and quit due to frustration, you have options.

- 1) You have signed a written contract with the school that has a statute of limitation of **six (6)** years from the date you signed the contract. This means if you started school in 1995, your statute of limitations is up this year on the date you signed the contract. So should you want to sue for damages, **please keep in mind that the statute of limitation starts the day you signed the contract with the school**, not the day you finish school.
- 2) If you know of someone that has quit school, or you are contemplating quitting – which you might want to seriously consider before you spend six years **or more** of your life and a lot of money on student loans and equipment not to mention lost wages while in school – please remember that you have one year from your last date of attendance at school to file a grievance with the organization that licenses **private vocational schools in the State of Washington**. **You can file a formal complaint at this number: (360) 586-8682.**
- 3) If you have taken out a student loan in order to fund your education at the school and feel that you did not get or are not getting the education that you bargained for, please call the **Federal Student Aid Information Center at 1-800-433-3243**. They are open Monday through Friday from 8:00 a.m. to 12:00 midnight. Enough of these complaints could cause the school to lose their funding.
 - It is important to file a formal complaint with both the Federal Student Aid Information Center and the Department of Education.
 - The number for the **Department of Education is: 1-377-557-2575**. They are also open Monday through Friday 8:00 a.m. to 12:00 midnight.
 - When you voice your complaint to these people, it is important to let them know that the school did nothing for you in terms of helping you get through school, i.e., the school did nothing for you in terms of completing their program in the time stated in your written contract with them – personal counseling, et cetera! – if this is the case in your situation.
- 4) It is also important to file a complaint with the **Attorney General**, Consumer Protection Division. **(206) 464-6684.**

Contact: Maggie Salazar
Consumer Protection Division
900 Fourth Avenue, Suite 2000
Seattle, WA 98164-1012

- 5) You will also want to call the Northwest Educational Loan Association at

811 First Avenue 500 Coleman Building
Seattle, WA 98104
(206) 461-5433
Attn: Jeannie Rowe, Borrower Advocate

- 6) Please call Sallie Mae as well to express your complaint against the school. Their number is 1-888-272-5543.
Please pass this flyer on to anyone who might need to know this information.